



PRIVACY NOTICE ETHOS

Identity and address of the responsible entity

The entity responsible for the personal information you provide is Fundación Santos y de la Garza Evia, IBP. (hereinafter "TECSALUD"), operating at the address Av. Ignacio Morones Prieto No. 3000, colonia Los Doctores, Monterrey, Nuevo León. C.P. 64710. For any questions related to the protection of your personal data you can contact us at: avisoprivacidad@servicios.tecsalud.mx

Personal data and sensitive personal data processed by TECSALUD

In order to comply with the processing purposes indicated in this Privacy Notice, it is necessary that TECSALUD will process the following categories of personal data:

- Identification data, including your photo identification;
- Contact information;
- Location data;
- Employment Data;
- Third party contact data;

We also inform you that in order to comply with the purposes stated in this Notice, TECSALUD will not intentionally collect or process sensitive personal data, however, the details and/or evidence you provide in relation to your report may include sensitive personal data, which will be kept in strict confidence.

Primary Purposes

TECSALUD will process your personal data to fulfill the following primary and secondary necessary purposes:

- Registering through the Ethos Platform as a holder (reporter) who made a report of unethical behavior by the institutions' collaborators (EISAC, Tecmilenio, Sorteos, Fundación, and ITESM);
- In case the report is made by phone, register and record the phone call in which the report is raised, in order to attend to it and be able to follow up on it;
- Corroborate and verify your identity, generating a user profile with a password with which you can follow up on your report within Ethos or through the hotline;
- Attend to you and follow up on your requests and complaints;
- Channel your report to the institutional bodies responsible for attention and follow-up;
- Contact you to learn more about the reported situation;
- Keep for a limited time a historical record of the reports you have made.



Secondary Purposes

If you consent, we will use your personal data for the following purposes:

- To make statistics in order to keep an internal control by TECSALUD on the registered reports;

The above secondary purposes are based on your consent. This means that at any time you can oppose this, or revoke your consent.

In case you do not wish your personal data to be treated for any or all of the additional purposes from this moment on, you can communicate the above to us by e-mail:

avisoprivacidad@servicios.tecsalud.mx.

Transfers

Based on the provisions of Article 37 of the LFPDPPP, TECSALUD may transfer your personal data without requiring your consent in the following cases:

- To controlling companies, subsidiaries or affiliates under the common control of the responsible party, or to a parent company or any company of the same group of the responsible party that operates under the same processes and internal policies;
- Competent authorities in the cases provided for by the applicable regulations, in the event that we receive a mandatory request.

ARCO rights and/or revocation of consent

You or your legal representative may exercise any of the rights of access, rectification, cancellation or opposition (hereinafter referred to as "ARCO rights"), as well as revoke your consent to the processing of your personal data by e-mail and following the procedure, requirements and deadlines for the exercise of your ARCO rights and/or revocation of consent on our website: [ARCO rights and/or revocation of consent](#).

It is important to note that we will not in all cases be able to deal with your request or terminate the use immediately, as it is possible that due to some legal obligation we are required to continue processing your personal data.

Options and means to limit the use or disclosure of your Personal Data

You may limit the use or disclosure of your personal data by sending your request to avisoprivacidad@servicios.tecsalud.mx.



The requirements for proving your identity, as well as the procedure for submitting your request, will be governed by the same criteria outlined on our website [ARCO rights and/or revocation of consent](#). If appropriate, you will be placed on TECSALUD's own opt-out list.

Use of Cookies

TECSALUD uses several technologies to improve the efficiency of the Platform including your experience when navigating the site. Cookies are small amounts of information that are stored in the browser used by each user so that the server remembers certain information that can be used later. This information allows us to identify you and save your personal preferences to provide you with a better browsing experience.

We remind you that you can deactivate, disable or adjust the use of cookies and other technologies by following the procedures of the internet browser you use.

- Select the "settings" or tools option according to your browser
- Select the option to disable cookies
- This process will not only disable cookies on our Platform, but also those in your entire browser.

The personal data that can be obtained through the use of these technologies are the following: Identifiers, usernames and passwords of a session; region in which it is located; type of browser; type of operating system; date and time of the beginning and end of a session; web pages visited; searches carried out and advertising reviewed. These technologies may be disabled by following the procedures of the internet browser you are using.

Changes to this Privacy Notice

TECSALUD reserves the right, in its sole discretion, to change, modify, add or remove portions of this Privacy Notice at any time. In such case, TECSALUD will publish such modifications on the web site [Privacy notices](#) and will indicate the date of the last version of the notice. We encourage you to periodically visit this page to learn about any changes to the present.

Last update: 03/03/2021